



Hope Mandel  
StoreWars

Octubre 2004

Dear Hope:

On behalf of Wal-Mart de México, I wish to express our appreciation for all the support you gave us for the Business Leadership course. It was of great help to be able to use the StoreWars simulator that was so professionally developed, thereby making our program so dynamic and of much usefulness for all the course attendees.

The feedback we have received from the participants has been very positive and we are confident that what they learned is being included in their arsenal of tools for developing future leaders.

We truly appreciate the devotion and time you gave us, ensuring the success this training course was for all involved.

Sincerely yours,

A handwritten signature in black ink, appearing to read "Pilar Calderón".

Pilar Calderón  
Director, People Development and Training